



## Charter Sales General Terms and Conditions

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The following Charter Sales General Terms and Conditions are part of the Flight Confirmation/Charter Agreement between the customer and Premier Aviation Services S.A. Changes to these terms are valid only, if confirmed in writing by Premier Aviation Services S.A.

### **Conditions of Carriage**

The subject of this contractual agreement is the transport of the passengers and/or goods from the point of departure to the point of destination as stated in the Premier Aviation Services S.A. Flight Confirmation/Charter Agreement. The customer or its passengers do not have any rights to directly or interfere with the operation of the aircraft. The customer agrees that rented the complete aircraft with the crew for his own use. Our aircraft are operated under Greek and European AOC Holders. The Premier Aviation Services S.A. Charter Conditions of Carriage apply to this transport. Should an aircraft be sub-chartered from another operator, the Conditions of Carriage of that operator apply together with the regulations of the relevant country, and where applicable, the 1929 Warsaw Convention as amended by the 1995 Hague Protocol.

### **Aircraft availability**

The quotation is aircraft specific and is thus subject to aircraft availability. Premier Aviation Services S.A. reserves the right to provide at any time the customer with another similar aircraft at the same cost should be offered / booked be unavailable. Aircraft are booked on a first come/ first serve basis, but we always do our outmost to comply with your request. If no aircraft can be found, Premier Aviation Services S.A. reserves the right to cancel the order without any compensation to the customer.

### **Fuel price**

This quotation is subject to fuel price fluctuations.

### **Increased costs / delays**

Should there be any en-route changes or other increased costs due to route changes, or delays as a result of customer requirements, or diversions due to safety considerations, the customer will be billed for such costs. Premier Aviation Services S.A. takes absolutely no responsibility with regards to visa requirements of its passengers. Should there be any levy due to the lack of required entry documents of passengers or cargo, the customer will be billed for such costs.

### **Terms of payment**

The customer shall make the payment, if not other stated in writing, at the latest 48 hours prior to departure by bank transfer with same day value to the following bank account, if payment is not received flight is not confirmed:

Bank: Eurobank EFG

Account Number in IBAN format: GR6702601840000700200282347

Swift/BIC Code: EFGBGRAA

Account number: 0026.0184.70.0200282347

Beneficiary: Premier Aviation Services S.A.

6 Ymittou Street

Palaio Faliro 17564 GREECE

Tel: +302103356027

Fax: +302103356026

Email: [csupport@premieraviation.eu](mailto:csupport@premieraviation.eu)

Please initial \_\_\_\_\_ and sign \_\_\_\_\_



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### **Cancellation Fees**

Should a confirmed flight be cancelled, a cancellation fee be levied as follows:

- >10 day prior to departure: 10% of the total amount
- 5-10 days prior to departure: 20% of the total amount
- 3-5 days prior to departure: 30% of the total amount
- 1-3 days prior to departure: 40% of the total amount
- <24 -12 hours prior to departure: 50% of the total amount
- <12 hours prior to departure: 100% of the total amount
- If positioning has occurred 7 days prior 100% of the total amount

### **Postponed flights**

Should a confirmed flight be postponed, Premier Aviation Services S.A. reserves the right to provide the customer with another similar aircraft, should the booked aircraft be unavailable. The customer will be charged for any increased costs involved

### **Brokerage**

Should Premier Aviation Services S.A. fly by order of a third party (brokerage), the broker and the customer are jointly liable to Premier Aviation Services S.A. for the fulfillment of all payments. Premier Aviation Services S.A. offers to brokers are net and do not include any commission.

### **Prohibited and Dangerous Goods**

Dangerous Goods must be declared as per dangerous goods regulations. Goods must be packaged and marked correctly according to the appropriate authorities. Items which carriage is prohibited by the applicable laws and regulations of the country of departure or destination or which may endanger the safety of the aircraft will not be accepted. If, despite the above prohibitions, any items are included in the baggage, Swiss Global Jet Management Ltd. may not be held responsible for any loss or damage of such items.

### **Venue for legal disputes**

Any disputes arising between the parties shall be arbitrated in Athens Greece, and the language of arbitration shall be in Greek.